





Patricia A. Lavelly


(Patty)

HEALTHCARE EXECUTIVE


CONTACT

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EXPERTISE

Executive Leadership
IT Strategy, Governance,
Transparency
Relationship Management
Data Governance
Cybersecurity Program
Vendor Partnerships
M & A Due Diligence

EDUCATION

MASTER'S DEGREE
MBA, Florida State University

BACHELOR OF SCIENCE
BSBA, Shorter College

CERTIFICATIONS

CERTIFIED HEALTHCARE CIO
CERTIFIED DIGITAL HEALTH EXEC
College of Healthcare Information
Management Executives, 2010, 2022

FELLOW
American College of Healthcare
Executives, 2009

DIGITAL MARKETING CERTIFICATE
University of South Florida, 2022

PROFESSIONAL PROFILE

As an accomplished executive, I possess the experience and business acumen to lead healthcare operations, technology and cybersecurity. With a mature sense of prioritization, I will lead operations and drive technology enhancements to support innovation, operational excellence, and business growth. The key to my success is the ability to develop strategic relationships with business leaders to support business growth and efficient operations.

EXPERIENCE

MENTOR (Part time)

Creative Destruction Lab, Madison, WI March 2023 – Present
Engages with Health & Wellness stream ventures.

PRINCIPAL CONSULTANT

CIO Consulting, LLC, Sandy Springs GA, August 2019 - Present

(Established CIO Consulting, LLC as a healthcare information technology consulting firm that provides healthcare organizations with interim IT leadership and strategic planning.)

- Interim CIO/CISO, West Palm Beach, FL – Negotiated Epic Community Connect contract and services with host provider, developed IT Governance structure, assessed IT function and staffing, assisted compliance in developing cybersecurity program

VICE PRESIDENT, CHIEF INFORMATION & DIGITAL OFFICER/CHIEF INFORMATION SECURITY OFFICER

Health Care District of Palm Beach County, West Palm Beach FL, July 2020 – November 2022
(An independent taxing district that provides trauma services, school health, health plan, rural hospital, skilled nursing care and primary care for Palm Beach County. As an extension of public health, provided COVID 19 mass vaccination and testing.)

- Implement Epic software in hospital and primary care clinics, leading post go live optimization, developed strategy for Epic phase 2
- Manage relationship/contract with Epic host, Memorial Healthcare (Community Connect Model)
- Led the IT software and technology development to streamline operations of mass vaccine sites (3), reducing overall wait to <15 minutes
- Developed data analytics and comprehensive cybersecurity programs

SENIOR VICE PRESIDENT, CHIEF INFORMATION & SECURITY OFFICER

Gwinnett Health System, Lawrenceville GA, July 2013 - August 2019

(A multi-facility, not-for-profit, teaching facility, 800 affiliated physicians, Level II trauma services, Level III NICU, cardiovascular, cancer, women's services)

IT, Imaging and Clinical Engineering - 500 employees, \$100mil operating budget

- Developed the first health IT medical resident rotation in the southeast - offered as a non-clinical elective rotation
- Mammography technology upgrade strategy resulting in a \$500k increase in revenue, improved quality and reduced call backs
- Established a Data Analytics Team and implemented a Data Governance Model while raising the data decision making literacy
- Successfully migrated to a single vendor HR system to streamline the employee lifecycle process
- Reduced unplanned system downtime by 85% and led the team in redesigning the technical infrastructure to achieve 99.9% system availability
- Established cybersecurity governance and achieved greater than a 3.0 maturity level on the COBIT maturity scale



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HEALTHCARE EXECUTIVE

BOARD CERTIFICATIONS

Certificate Private Company
Governance 2023
Boardroom Certified Qualified
Technology Expert 2021

PROFESSIONAL MEMBERSHIPS

Private Directors Assoc. 2021
CHIME (Health CIOs), 2002
ACHE (Health Execs), 2002
HIMSS (Health IT), 1996

AWARDS

Gwinnett Health System, 2019
Excellence in Medical Education

Becker's 100 Hospital & Health
Systems CIO's to Know 2019
Becker's 102 Women in IT to Know
2019

Georgia CIO of the Year, 2008
Finalist 2015, 2017

Georgia Women in Technology
Finalist
2015

PROFESSIONAL BOARDS/COMMITTEES

CHIME Opioid Task Force, Co-Chair
2018 - Present

Georgia HIMSS, Committee Chair
2014-2019, 2022-present

Private Directors Assoc.
Cybersecurity Committee
2023 - present

NON-PROFIT BOARDS

PAWS Atlanta Board, Chair
2017 - Present

EXPERIENCE *continued*

- Led the selection of replacement enterprise clinical and financial systems, and executed planning to implement a \$250M project
- Led the IT team through a merger with 98% retention and participated in IT due diligence

PRINCIPAL CONSULTANT

CIO Consulting, LLC, Savannah GA, 2011 - 2013

(Established CIO Consulting, LLC as a healthcare information technology consulting firm that provides healthcare organizations with interim IT leadership and strategic planning.)

- Interim Technology Service Director, Atlanta GA 2011 - implemented IT disciplines such as problem management, staff development, customer service
- Interim Chief Information Officer, Jersey City NJ 2012-2013 - Architected and executed the Integration strategy for the three hospitals, health insurance plan, and physician group. Technology infrastructure and application standards were established and implemented. Participated in IT due diligence for hospital acquisitions

SENIOR VICE PRESIDENT, CHIEF INFORMATION & SECURITY OFFICER

Memorial Health University Medical Center, Savannah GA, 2006 - 2011

(612-bed tertiary care hospital providing Level I trauma, Level III NICU, comprehensive cancer and cardiology, medical education and research and a children's hospital)

- Developed and implemented an IT strategy for the health system to include the physician group, graduate medical education, and research
- Shifted the culture of the IT department to a culture of service and transparency
- Implemented an available, reliable, and secure infrastructure to support mission critical applications
- Maintained clinician adoption of technology at more than 85%, reduced operating expense by \$350K by eliminating 50% of transcription
- Partnered with compliance to develop a HIPAA security and privacy program
- Led a community effort to develop health information exchange for the county safety net providers
- Awards: McKesson VIP Award for CPOE 2006, Hospitals & Health Networks Most Wired 2006-2010

ASSISTANT VICE PRESIDENT, CHIEF INFORMATION & SECURITY OFFICER

Phoebe Putney Health System, Albany GA, 2003 - 2006

(443-bed teaching hospital, 80 bed long term care facility, and two critical access hospitals)

- Implemented IT disciplines such as project management, change management, and problem management
- Deployed the following systems: laboratory, pharmacy, physician portal, ambulatory EMR, physician rounding tool, and time and attendance
- Develop and executed a strategic plan to include a technology plan for supporting advanced clinical applications and HIPAA security compliance
- Established the Chief Medical Informatics Officer role and the first Physician IT Advisory Committee

VICE PRESIDENT & CHIEF INFORMATION OFFICER

Promina Health System, Atlanta GA, 2001 - 2003

(8-hospital healthcare system and managed care organization)

- Implemented a service culture and standardized project methodology for delivery of services to the member healthcare systems
- Negotiated various contracts and managed related projects to reduce costs
 - \$2 million savings from group contracts and in-house technical services
 - \$4 million savings from software purchases